



State of Emergency 2020-2021



Maryland Responds



Maryland



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Message from the Governor



My fellow Marylanders,

On March 5, 2020, six weeks after I first warned Marylanders of this rapidly spreading global pandemic, COVID-19 reached our state. Three residents who returned from a Nile River cruise tested positive for the virus. I immediately declared a State of Emergency.

Nobody imagined how we would be tested by a once-in-a-century pandemic and the unprecedented turmoil it caused—the lives, livelihoods, and businesses lost, and the unimaginable hardship.

I am proud to say our administration and the people of our great state stepped-up to the challenge and utilized the entire arsenal of government and public health.

We mobilized the citizen soldiers of the Maryland National Guard to lead strike forces into nursing homes to save the lives of our most vulnerable, to stand up surge tents at hospitals, to transport life-saving equipment, and to administer tests and vaccines.

When no state in America had sufficient testing capacity, we found new and unique channels to acquire the essential building blocks of what became a world-class testing infrastructure. When hospitals were overwhelmed, we added 6,000 additional surge beds and stood up new field hospitals. We provided much-needed reinforcement to our frontline healthcare workers by activating the Maryland Responds Medical

Reserve Corps and calling retired nurses and students into action. When life-saving vaccines became available, we built vaccination sites all across the state, and established the nation's first Vaccine Equity Task Force to reach into underserved communities and make sure no arm was left behind.

No words can express our shared, profound, grief as a result of this pandemic that took far too much from us, including the lives of more than 14,000 of our fellow Marylanders.

However, we can reflect with pride that Maryland led one of the strongest health and economic recoveries in America thanks to the heroics of our health care workers, our emergency services personnel, National Guard soldiers, the resilience of our small business community, and all the people of our state who came together, looked out for each other, and never let the virus win.

I want to express my heartfelt gratitude to each and every one of you for answering the call to be Maryland Strong.

Sincerely,

Larry Hogan
Governor

Spring 2022



Confronting COVID-19



January 4, 2020: The World Health Organization (WHO) first alerts the world that there is “a cluster of pneumonia cases—with no deaths—in Wuhan,” based on information provided by China. The tweet is the first notice the global community receives that the novel coronavirus infection is spreading within China:



January 13, 2020: Thailand reports the first case of the virus, officially named Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2), outside of China’s borders. COVID-19 is the official name given to the disease caused by the virus. The next day, the WHO announces “there may have been limited human-to-human transmission of the coronavirus ... and that there was a risk of a possible wider outbreak.” Governor Hogan directs his team to monitor the outbreak.

January 20, 2020: The United States reports its first case of COVID-19 in Washington State from a resident who recently returned from a family visit to Wuhan, China. By this date, cases spread to Japan and South Korea; and France reports the first case in Europe days later on January 24. By the end of the month, there are 9,976 reported cases in at least 21 countries across the globe, and over 200 recorded deaths.

Confronting COVID-19

January 25, 2020: After being alerted about an arriving passenger at Baltimore-Washington International (BWI) Airport showing possible COVID-19 symptoms meeting Centers for Disease Control and Prevention (CDC) criteria, Governor Hogan convenes a telephonic meeting with senior staff members and is briefed on the BWI incident. The team also discusses initial state pandemic response planning. *Note: The passenger is quarantined and tested for COVID-19, but test results later determine he is not infected.*

January 29, 2020: Governor Hogan makes his first public statement on the emerging COVID-19 pandemic during his opening remarks at the Maryland Board of Public Works (BPW) meeting.

“Earlier this morning, I received a thorough briefing from state health officials regarding our coordinated response to the coronavirus outbreak, which has become a major public health crisis in China. Our administration’s first and most important priority is keeping Marylanders safe. We want our citizens to know that all levels of government are working together to respond to threats to public health.”

After the governor’s announcement, the state takes the following actions:

- Launches the health.maryland.gov/coronavirus website for additional information
- The State Emergency Operations Center’s (SEOC) activation level is raised to “Enhanced”
- Maryland Department of Health (MDH) issues clinical guidance to 20,472 physicians, 2,786 nurse practitioners, 1,301 pharmacists, and local health departments
- MDH begins coordinating with BPW officials on protocols for incoming flights as well as signage and notifications for travelers
- MDH begins coordinating with the University System of Maryland and Johns Hopkins University to address concerns with their student populations

February 3, 2020: Acting U.S. Health and Human Services Secretary Alex Azar declares a public health emergency to bar entry to the United States of foreign nationals who recently traveled in China.



February 9, 2020: As National Governors Association (NGA) chair, Governor Hogan convenes a Governors Only briefing at the NGA Winter Meeting with the nation’s top experts on the growing threat of COVID-19. Dr. Anthony Fauci, Dr. Robert Redfield, and other medical and homeland security officials engage in a candid briefing with the governors. The experts advise that a major, deadly pandemic was rapidly spreading, that it would reach and significantly impact every state, and the governors needed to be prepared to take extraordinary actions to respond to the health and economic emergency they each would soon be facing. U.S. Department of Homeland Security Deputy Secretary Ken Cuccinelli advised the governors that their powers to take emergency action are governed by the varying laws in each of their states, as the federal government has limited legal authority to take the life-saving actions that will soon be both painful and essential.

February 10, 2020: Governor Hogan convenes his senior leadership team to discuss the White House pandemic briefing. He immediately requests a legal memo advising on his emergency powers to order essential actions to help contain the spread and mitigate the disease’s impact. The governor also requests ongoing internal briefings to stay atop the latest developments.

February 25, 2020: Dr. Nancy Messonnier, director of the CDC’s National Center for Immunization and Respiratory Diseases, announces the CDC is not yet formally declaring COVID-19 to be a pandemic as they do not see sufficient worldwide spread.

February 27, 2020: Governor Hogan announces additional steps to protect Marylanders from the COVID-19 pandemic, including submitting a supplemental budget that includes \$10 million for emergency coronavirus preparedness.

“The public should be assured that our state’s preparedness builds on decades of planning, experience, and expertise gained from previous and ongoing public health events. I would encourage all Marylanders not to panic, but to take this seriously and to continue to stay informed.”



February 28, 2020: Governor Hogan convenes his cabinet to discuss COVID-19 preparedness.

March 1, 2020: Governor Hogan, as NGA chair, decides to begin convening regular calls for the nation’s governors to share information, discuss potential responses to contain the disease, and exchange best practices.

March 2, 2020: Governor Hogan, as leader of the nation’s governors, attends a COVID-19 emergency briefing in the White House situation room chaired by Vice President Mike Pence.



March 3, 2020: Governor Hogan announces that the CDC approved Maryland’s Public Health Laboratory to begin testing the general public for coronavirus. Prior to this, samples were shipped to a CDC facility in Georgia for testing. Additionally, the Maryland Emergency Management Agency (MEMA) holds a continuity of operations planning workshop to help ensure a coordinated response across state government.

March 4, 2020: At the BPW meeting, Governor Hogan announces emergency legislation to grant him the authority to transfer up to \$50 million resources from the state’s “rainy day” fund to cover costs associated with the COVID-19 response. Senate President Bill Ferguson and House Speaker Adrienne Jones quickly declare support for the proposal, and the legislature unanimously approves the legislation within days. The bill is signed into law on March 9.

March 5, 2020: En route to an event in Florida, the governor receives notification of the state’s first confirmed positive cases of COVID-19 and immediately boards a return flight to Maryland. Upon his return, the governor holds an evening press conference to announce the first positive cases and declare the State of Emergency.

Confronting COVID-19

“With this declaration, I am officially authorizing and directing the Maryland Department of Health and the Maryland Emergency Management Agency to ramp up coordination among all state and local agencies and enable them to fast-track coordination with our state and local health departments and emergency management teams.”

The first cases are three Maryland residents who recently returned from a Nile River cruise ship vacation. Within days, dozens of other cases around the world would be traced back to this same cruise ship in Egypt. It would be the first of many daily press conferences over the next several weeks to keep the public informed about the state’s ongoing COVID-19 response.

March 6, 2020: Governor Hogan convenes his senior leadership team along, with leaders from the MDH, MEMA, Maryland State Police (MSP), Maryland National Guard, Maryland Department of Commerce, and Maryland State Department of Education (MSDE), for the first of what became his daily COVID-19 Response Team (CRT) meetings. Throughout these early months, the governor directly serves as the incident commander and leads the state’s unified command structure. For the next two months, the CRT meetings occur seven days a week in the Governor’s Reception Room of the Maryland State House.

The governor also meets with leaders of the state’s long-term care community to discuss preparations.

Later on March 6, national news broke about an outbreak of infections among passengers aboard the *Grand Princess* cruise ship off the coast of California. Governor Hogan is soon informed that a dozen Marylanders are on the infected ship. The state would later work with federal military officials to safely repatriate these residents for quarantining in their homes.

March 12, 2020: The state records its first case of community transmission of COVID-19. On the same day, the governor convenes the first meeting of his COVID-19 Task Force of top medical experts for advice on pandemic response. Members of the task force include epidemiologists, hospital system and nursing home officials, and MDH public health leaders. The medical experts advise the governor the growing pandemic will be much worse than what is being publicly discussed by federal government officials. The task force members stress the need to quickly expand hospital surge capacity, and acquire as many ventilators and personal protective equipment (PPE) units as possible.

The governor directs MDH to immediately conduct a rapid assessment of available and potential hospital surge capacity, with a target of raising capacity to 6,000 beds statewide by the summer.

“I’d rather plan for too many beds and not need them all, than plan for too few and need more.”



Later that day, the governor announces a series of measures to curb the spread of disease, including the initial closure of schools for two weeks, mandatory teleworking for all non-essential state employees, and a prohibition on mass gatherings exceeding 250 people.

The governor also announces:

- Delegation of day-to-day operations of the state government to Lt. Governor Boyd Rutherford, so that the governor remain solely focused on directing the response to the pandemic
- Activation of MEMA to full level, meaning that the SEOC is at its highest level to fully coordinate state response activities and resources
- Moving the National Guard to a higher state of readiness to perform necessary emergency functions, such as food distribution or other critical needs
- Closing the Port of Baltimore to cruise ships
- Extending expiration dates of all permits, licenses, and registrations to 30 days after the end of the State of Emergency
- MDH to advise hospitals to adopt new rules to limit visitations
- Department of Public Safety and Correctional Services (DPSCS) to halt visitations at all state correctional facilities

March 13, 2020: At the daily CRT meeting, Governor Hogan directs MDH to move forward with bringing the decommissioned Laurel Hospital back online for additional surge bed capacity. Through executive order, the governor expands childcare access for critical front-line responders.

At noon, the governor convenes a briefing between members of his senior team and the state’s county executives.

“This is going to be the most important challenge of our lives, but this will also be the most important thing we ever do.”

Later in the day, President Trump declares COVID-19 to be a national emergency. This federal Stafford Act declaration unlocks significant national funding to fight the disease’s spread.

March 15, 2020: The governor, by executive order, closes casinos, racetracks, and simulcast betting facilities.

March 16, 2020: The United States reaches 3,600 cases and 68 deaths nationwide. The governor and his team review modeling prepared by the experts at the Johns Hopkins School of Medicine, which warns if the governor fails to take immediate and broad actions to limit the spread of COVID-19, there will be 360,000 cases and 12,200 deaths in Maryland by June 1.

Confronting COVID-19

Based upon these projections and other guidance, Governor Hogan announces numerous efforts aimed at preventing the spread of COVID-19. The governor's new executive orders implement the following:

Gathering Limits

- Orders the closure of bars and restaurants in the state, as well as fitness centers, spas, and theaters, effective at 5 p.m. The order allows restaurants to continue carry-out, drive-thru, and delivery services.
- Limits gatherings to no more than 50 people.

Healthcare Surge

- Directs MDH to work with providers to reopen closed hospital facilities across the state, and take other measures necessary to immediately increase capacity to 6,000 beds.
- Activates the Maryland Responds Medical Reserve Corps, a trained and dedicated force of 5,000 qualified volunteers from across the state.
- Orders MDH to establish and implement appropriate policies and procedures for receiving, stockpiling, rationing, and distributing all assets received by the State of Maryland from the Strategic National Stockpile, and all assets needed for COVID-19 testing.
- Allows any person who held a valid, unexpired license as a healthcare practitioner issued by another state to provide those services at healthcare facilities in Maryland.
- Allows inactive (retired) medical practitioners to engage in activities that would have been authorized under their inactive licenses, without first reinstating the license.
- Orders MDH to restrict and regulate the use of healthcare facilities for the performance of elective medical procedures, as necessary.

Relief For Residents And Families

- Prohibits electric, gas, water, sewage, phone, cable TV, and internet service provider companies from shutting off any residential customer's service or charging any residential late fees.
- Prohibits Maryland courts from ordering the eviction of any tenant who can show that failure to pay rent is the result of COVID-19, included for reasons such as lost or reduced unemployment, or illness due to COVID-19.

In coordination with the governor, Maryland State Superintendent of Schools Dr. Karen Salmon announces that MSDE successfully applied for a federal waiver and will begin providing three meals a day to students impacted by the statewide closure of schools. MSDE immediately opens 138 meal distribution centers across the state.

March 17, 2020: Governor Hogan directs that state motor vehicle testing (VEIP) centers will be converted into drive-thru COVID-19 testing centers. He also enters an order moving the April 28 state primary to June 2, and allows the April 28 congressional special election to go forward as scheduled through a vote-by-mail system.

March 18, 2020: Maryland reports its first COVID-19 death.

"I ask all Marylanders to join me in praying for his family and loved ones during this difficult time. As we pray for his loved ones, I ask that we continue to pray for each other, for our state, and for our nation as we face this crisis together."



March 19, 2020: Governor Hogan announces a series of new actions aimed at curbing the spread of COVID-19:

- Limits outdoor gatherings to 10 people
- Closes shopping malls
- Restricts access to the BWI terminal to ticketed passengers and employees
- Activates the first phase of the hospital surge plan by adding 900 new beds immediately
- Requests the University System of Maryland keep all students off campus and finish the spring semester online
- Issues an emergency order allowing for delivery and carry-out sales of alcohol by restaurants, bars, distilleries, and wineries



- Issues an emergency order lifting restrictions on the capacity of delivery trucks transporting equipment or supplies directly related to the state of emergency to exceed legal weight limits by up to 15%
- Announces that Maryland small businesses and private nonprofit organizations can apply directly to the Small Business Administration for financial assistance

Later in the day, Governor Hogan signs the COVID-19 Public Health Emergency Protection Act of 2020 into law. The new law specifies additional measures the governor may take to address the unique challenges posed by the pandemic, including facilitating access and delivery of healthcare. Existing state law already grants the governor broad powers during a state of emergency to take actions to help keep Marylanders safe.

March 23, 2020: Governor Hogan closes all non-essential businesses, and announces a \$175 million state relief package for workers and small businesses affected by COVID-19.

In related actions, the governor:

- Signs an order protecting Marylanders from price gouging on everyday household and essential items
- Establishes an alternate care site at the Baltimore Convention Center. FEMA agrees to deliver 250 beds and 50 bed packages to support the surge facility initiative
- Announces that UMMS will reopen Laurel Hospital, adding another 135 surge beds

Authorizes by executive order a fast-track process to bring more testing capacity online without FDA approval, dramatically shortening a process that would ordinarily take several months

"There is a great deal of fear and anxiety, and the truth is, none of us really know how bad this is going to get or how long it's going to last. But I can promise you that there are a great many dedicated people doing tremendous things, working around the clock, and doing their very best to help keep Marylanders safe"



March 24, 2020: Governor Hogan visits the Baltimore Convention Center site and reviews plans for converting it into a surge facility.

March 25, 2020: Governor Hogan directs MDH to immediately allow current medical students, nursing students, and medical technician students from Maryland universities and colleges to assist the COVID-19 response effort in medical facilities. He announces that a total of 2,400 surge beds are now available through the state's hospital surge plan, weeks ahead of schedule.

Confronting COVID-19

The governor announces that the state received \$4 million in federal funding and will help communities provide at-home meals for seniors. Finally, Governor Hogan and Dr. Salmon announce that public schools will remain closed through at least April 24, 2020. Ultimately, this closure is extended through the remainder of the 2020 spring semester.

March 26, 2020: Maryland receives the Major Disaster Declaration from the federal government for the pandemic response.

“This declaration will help provide much-needed funding for state and local governments and nonprofits, and it will be another important step in Maryland’s aggressive and coordinated response to COVID-19.”

March 27, 2020: Governor Hogan announces the State of Maryland will join Bloomberg Philanthropies and Johns Hopkins University in funding research into the potential therapeutic uses of COVID-19 convalescent plasma.

March 28, 2020: Governor Hogan and First Lady Yumi Hogan call Korean Ambassador Lee Soo-Hyuck to make a personal plea in Korean asking for assistance in obtaining COVID-19 test kits. Test kits supply is very limited in the United States. The governor and his Korean-born wife speak of the special relationship between Maryland and the Republic of Korea. This conversation begins 22 days of vetting, testing, negotiations, and protocols between scientists and doctors, eight Maryland state government agencies, and counterparts in Korea to obtain test kits. This test acquisition mission is quickly dubbed *“Operation Enduring Friendship.”*

March 30, 2020: Governor Hogan issues a safer-at-home order, advising that Marylanders should not leave their home unless it is for an essential job or for an essential reason, such as obtaining food or medicine, seeking urgent medical attention, outdoor exercise, or other necessary purposes.

April 1, 2020: Governor Hogan announces the expansion of telehealth services in Maryland.



April 3, 2020: Governor Hogan expands his previous order, which prohibited residential evictions, to prohibit commercial and industrial evictions. Additionally, three vehicle emission inspections stations open in Glen Burnie, Waldorf, and Bel Air for drive-through COVID-19 testing. Governor Hogan, Senate President Ferguson and House Speaker Jones also sign into law a significant expansion of telehealth services.

April 7, 2020: Governor Hogan visits the new surge field hospital at the Baltimore Convention Center site. While there, Governor Hogan announces the activation of National Guard strike teams to support nursing home facilities, the first effort in the nation to provide support to nursing home facilities. The teams include members of the National Guard, representatives of local and state health departments, EMS clinicians, and doctors and nurses from local hospital systems. Strike teams will be deployed in response to requests from nursing homes, local health departments, and MDH infectious disease experts. The governor enacts an executive order empowering local health departments to close any businesses, establishments, and construction sites they deem unsafe.

April 10, 2020: Governor Hogan institutes a state budget and hiring freeze, and takes action to bolster the state’s unemployment insurance process, due to the pandemic-caused national economic crash. In response to an all-time record volume of unemployment applications, the Maryland Department of Labor announces it will double staff at claim centers and expand call center hours.



April 15, 2020: Governor Hogan announces he is preparing a gradual rollout of the state’s recovery plans and that a statewide mask mandate is key to quickly getting businesses and public places open. He explains that reopening requires: expanded testing capacity, increased hospital surge capacity, greater supply of PPE, and a robust contact tracing operation. The governor announces that Maryland expanded testing capacity by more than 5,000% in the past month and is on track to soon perform up to 10,000 tests per day.

April 18, 2020: Governor Hogan and the First Lady are on the tarmac at Baltimore-Washington International Thurgood Marshall Airport to greet the covert arrival of a Korean Air Lines jet on a special flight. On board are 500,000 COVID-19 tests made by South Korea’s LabGenomics. The Maryland National Guard transports and secures the tests for their future use.



April 20, 2020: After significant behind the scenes work and negotiations, Governor Hogan announces the state acquired 500,000 COVID-19 tests from South Korea’s LabGenomics in Operation Enduring Friendship.

“One of the biggest problems in America has been the lack of availability of testing ... This weekend, we took an exponential game-changing step forward on our large-scale testing initiative ... The 500,000 test capacity, which we have just acquired, is equal to the total amount of testing that has been completed by four of the top five states in America combined.”

After overcoming additional regulatory and bureaucratic hurdles from the federal government to secure approval for their use, the state upgrades the tests, and they become the backbone of Maryland’s successful, long-term testing strategy. The upgraded LabGenomics tests are sufficient to last the state through nearly the end of 2020, and allow for unlimited free testing on demand for all Marylanders.

April 22, 2020: Governor Hogan announces that the state will launch the “Maryland Strong: Roadmap to Recovery” plan on April 24.



Roadmap to Recovery



April 24, 2020: Governor Hogan announces the Maryland Strong Roadmap to Recovery, a detailed plan to safely, gradually, and effectively reopen Maryland's economy based upon scientific metrics and principles. It is based on the leading national medical and economic guidance from the White House Coronavirus Task Force's *Guidelines for Opening Up America Again*, Johns Hopkins Public Health's *Principles for a Phased Reopening During COVID-19: Guidance for Governors*, and the American Enterprise Institute's *National Coronavirus Response: A Road Map to Reopening*. The plan was designed to adapt and evolve over the course of the roll out as the scientific understanding of disease response grew.

THE FOUR BUILDING BLOCKS:

- I. Expanding Testing Capacity:** Over the course of the first year of the pandemic, Maryland performs nearly 11 million COVID-19 tests. While the rest of the nation struggles to find an adequate supply of tests, Governor Hogan secures 500,000 COVID-19 tests from LabGenomics in South Korea.
- II. Increasing Hospital Surge Capacity:** The state exceeds its original surge capacity goal of 6,000 beds. In total, 8,100 surge beds, including 2,400 ICU beds, are available across the state. The state reopens Laurel Medical Center, and Adventist Hospital in Takoma Park added new rooms.
- III. Ramping up Supply of Personal Protective Equipment:** The state builds an abundant stockpile of PPE that is tracked daily to ensure enough supply is available at any time. The state quickly grows the existing stockpile to meet the White House Task Force's changing directives, which further increases the number of weeks worth of PPE supplies maintained by MEMA.
- IV. Building a Robust Contact Tracing Operation:** Maryland's CovidLINK contact tracing program contacts nearly 400,000 COVID-positive individuals and traces nearly half-a-million close contacts of those cases during the first year of the pandemic. CovidLINK consistently maintains a more than 95% rate of being

"The Maryland Strong Roadmap to Recovery is designed to get Maryland moving again."

Governor Hogan
April 24, 2020

Roadmap to Recovery

able to reach out to COVID-positive individuals within 24 hours of their diagnosis. Maryland is also an early adopter of a mobile contact tracing app to notify individuals who were recently within close contact of someone who tests positive for COVID-19. Ultimately, a third of all cellular phone users in Maryland activate CovidLINK contact tracing on their devices.

Recovery Team

Governor Hogan's decisions throughout the pandemic are made in regular consultation with some of the top public health, medical, and business subject matter experts in the nation. In April 2020 he formally created the Coronavirus Recovery Team to bring together the best advice from the public and private sectors, with representation from clinical medicine, scientific research, public health, private enterprise, economic development, and organized labor.

Recovery Team Members

- Dr. Wilbur Chen, Chief of the Adult Clinical Studies, Center for Vaccine Development and Global Health, University of Maryland Medical System
- Augie Chiasera, President, M&T Bank (Baltimore and Chesapeake Region)
- Jim Davis, Chairman, Allegis Group
- Dr. Ted Delbridge, Director, Maryland Institute for Emergency Medical Services Systems.
- Robert Doar, President, American Enterprise Institute
- Dr. Steve Evans, Executive Vice President of Medical Affairs and Chief Medical Officer, MedStar
- Dr. Scott Gottlieb, former FDA Commissioner and Resident Fellow, American Enterprise Institute; also serves as an advisor to the White House on the COVID recovery efforts
- Dr. Tom Inglesby, Director, Johns Hopkins Center for Health Security
- Dr. John Loomer, Senior Vice President for Medical Affairs, Genesis Healthcare
- Dr. Lisa Maragakis, Senior Director of Infection Prevention, Johns Hopkins Health System
- Dr. David Marcozzi, Assistant Chief Medical Officer for Acute Care, University of Maryland Medical System
- Mark McManus, General President, United Association; representing 355,000 plumbers, pipefitters, sprinkler fitters, service technicians, and welders in local labor unions across the United States

- Kevin Plank, Founder and Executive Chairman, Under Armour, Inc
- Boyd K. Rutherford, Lieutenant Governor
- Dr. Mitchell Schwartz, President and Chief Medical Officer, Luminis Health Clinical Enterprise
- Dr. Linda Singh, PMP, ACC, Interim Executive Director, TEDCO; former Adjutant General, Maryland National Guard
- Arne Sorenson, President and CEO, Marriott International; Chair, Coronavirus Response Group, Business Roundtable

After leaving the federal government in January 2021, former CDC Director Dr. Robert Redfield joins the Recovery Team.

Seeking Guidance from Commerce and Community Workgroups

The governor requests input from businesses, religious groups, and nonprofit organizations to create proposed best practices and reopening strategies to accelerate Maryland's ability to more safely reopen large sectors of the economy.

Based upon the governor's directive, the Maryland Department of Commerce forms 13 industry recovery advisory groups in Spring 2020:

1. **Retail**
2. **Accommodations**
3. **Sports**
4. **Restaurants and Bars**
5. **Attractions**
6. **Destinations**
7. **Tourism**
8. **Transportation**
9. **Manufacturing**
10. **Professional and Financial Services**
11. **Personal Services and Small Business**
12. **Construction and Development**
13. **Arts**

The Governor's Office of Community Initiatives also forms two workgroups:

1. **Faith-Based Organizations and Churches**
2. **Service Organizations and Nonprofit Groups**



A SAFE, GRADUAL, EFFECTIVE REOPENING

May 15, 2020: Governor Hogan announces Maryland will enter Stage One of the recovery plan.

May 27, 2020: Governor Hogan announces the resumption of outdoor dining and other outdoor activities, including youth sports and day camps.

June 5, 2020: Governor Hogan announces that Maryland will enter Stage Two of the recovery plan, based upon meeting plan metrics. These actions also:

- Lift the order requiring the closure of non-essential businesses;
- Allow additional personal services—including nail salons, massage therapists, tanning salons, and tattoo parlors—to resume indoor operations at up to 50% capacity, by appointment only, and with appropriate health and safety guidelines; and
- Begin the return of state government agencies and departments to more normal levels of operation. The Motor Vehicle Administration and other customer-facing agencies begin reopening select branches to in-person customers on a limited basis by appointment only.

June 10, 2020: Governor Hogan authorizes indoor dining, gyms, casinos, and indoor shopping malls to resume operating at 50% capacity, starting at staggered dates over the next two weeks.

June 26, 2020: Governor Hogan unveils a reopening plan for assisted living facilities.

August 27, 2020: Governor Hogan announces that every school system in Maryland is now fully authorized to begin in-person classes in alignment with federal guidance, urging local school boards to get students back in the classroom.



Roadmap to Recovery

September 4, 2020: Governor Hogan announces that Maryland will enter Stage Three of the recovery plan, based upon meeting plan metrics. This order also:

- Reopens indoor movie theaters and live performance venues to open at 50% capacity or 100 people per auditorium (whichever is less), with appropriate health and safety protocols in place;
- Reopens outdoor performance venues at 50% capacity or 250 people (whichever was less), with appropriate health and safety protocols in place; and
- Expands indoor capacity for retail establishments and religious facilities to 75%.

September 21, 2020: Governor Hogan expands indoor capacity at restaurants to 75%.

October 1, 2020: Governor Hogan directs indoor visitation to resume at Maryland nursing homes.

October 16, 2020: Governor Hogan further expands capacity limits for larger-capacity outdoor sporting and entertainment venues.



December 2020: In early December, with a fourth wave of infections slowly but steadily rising since early November, several officials from Johns Hopkins urge the governor to reverse his reopenings. In particular, they insist he immediately close all indoor dining and bar facilities for at least one month. Failing to do so, they warn, will cause a massive spike of 10,000-12,000 COVID-19 hospitalizations by January 1, 2021. The governor consults with other experts, who forecast the fourth wave is a serious concern but it is unlikely to exceed available hospital bed capacity in the state. Carefully weighing the different projections, the governor briefly reduces some indoor capacity limits - but otherwise continues implementing the recovery plan without closing any businesses. The fourth wave peaks on January 12, 2021, with 1,952 persons hospitalized with COVID-19 in Maryland.

March 9, 2021: Governor Hogan further eases COVID-19 restrictions on outdoor and indoor dining at restaurants and bars, retail businesses, religious facilities, fitness centers, casinos, personal services, and indoor recreational establishments.

April 28, 2021: Governor Hogan lifts Maryland's outdoor mask mandate.



May 12, 2021: Governor Hogan announces that the state's capacity restrictions on outdoor and indoor venues will be fully lifted on May 15, 2021.

May 14, 2021: Governor Hogan announces the end of the statewide mask mandate.

June 15, 2021: Governor Hogan orders the end of all remaining State of Emergency restrictions, effective July 1, 2021. He further announces that the State of Emergency will terminate 45 days later, allowing for a planned wind-down of any remaining impacts on departmental operations.

August 15, 2021: Maryland's State of Emergency for COVID-19 ends.

HELPING MARYLANDERS

By taking decisive, early action to help job creators, workers and families, Governor Hogan put Maryland on a path toward one of the most effective response and recovery efforts in the country.

February 27, 2020: Governor Hogan announces his supplemental budget will include \$10 million for emergency coronavirus preparedness expenses.

March 5, 2020: On the same day Governor Hogan declares the State of Emergency, he releases a supplemental budget which requests \$10 million for emergency coronavirus preparedness expenses.

March 23, 2020: At the same time Governor Hogan closes non-essential businesses, he announces a \$175 million relief package for workers and small businesses impacted by COVID-19. The Maryland Department of Commerce offers \$125 million in loans and grants to small businesses and nonprofits through the Maryland Small Business COVID-19 Emergency Relief Fund. This includes a \$75 million loan fund and a \$50 million grant fund, with \$1 million in grants dedicated to nonprofits, which provides working capital to small businesses with under 50 employees for payroll, rent, fixed-debt payments and other mission critical cash operating costs.

Executive Actions to Help Individuals:

June 26, 2020: Governor Hogan directs \$30 million in new funding to prevent evictions.

June 29, 2020: Governor Hogan directs \$210 million to help students affected by COVID-19.

August 19, 2020: Governor Hogan announces that Maryland will apply for an additional \$300 per week in federal unemployment benefits; the federal government approves Maryland's application on August 20, 2020. The state participated in this federal program until July 3, 2021.

September 9, 2020: Governor Hogan directs \$16 million for Maryland Eviction Prevention Partnership grants.

October 1, 2020: Governor Hogan announces \$6 million for regular COVID-19 testing of nursing home staff statewide to coincide with the reopening of family visitations at nursing homes.

November 12, 2020: Governor Hogan directs \$70 million in funding for initiatives to protect the health, safety, and well-being of Marylanders during the pandemic. These include:

- \$20 million in additional funding for PPE
- \$15 million for additional unemployment insurance measures
- \$10 million in additional relief for renters
- \$10 million for mass vaccination planning
- \$10 million in additional support for Maryland food banks
- \$2 million for supplemental resources for foster care
- \$2 million for SNAP and energy assistance administration
- \$1 million for innovative wastewater testing initiative

November 23, 2020: Governor Hogan directs over \$19 million in Maryland Eviction Prevention Partnership grants for 17 jurisdictions throughout the state.

January 25, 2021: Governor Hogan directs an additional \$20.7 million in education relief funding to get students safely back into classrooms.

January 26, 2021: Governor Hogan announces over \$35 million in federal COVID-19 relief funding to support the reopening of non-public schools in the state.

January 27, 2021: Governor Hogan announces \$258 million in additional renting relief funding.

Executive Actions to Help Businesses:

April 17, 2020: The governor announces the state is providing \$8 million from the COVID-19 Layoff Aversion Fund to 410 small businesses, saving more than 9,000 jobs in Maryland.

June 30, 2020: Governor Hogan directs \$190 million in relief for small businesses, higher education, and nonprofits affected by COVID-19. At the time of his announcement, Governor Hogan also allocates \$475 million in federal funding to aid Maryland's economy and key sectors:

- \$375 million for K-12 and higher education
- \$50 million in small business assistance
- \$50 million for Maryland's nonprofit recovery initiative
- \$30 million for eviction prevention



August 31, 2020: Governor Hogan announces that Maryland Department of Labor's COVID-19 Layoff Aversion Fund awarded another \$10 million to 445 small businesses, saving an additional 8,800 jobs.

October 19, 2020: Governor Hogan establishes a \$10 million initiative to provide critical support to thousands of Maryland farmers affected by the pandemic.

Roadmap to Recovery

October 22, 2020: Governor Hogan creates the \$250 million Maryland Strong: Economic Recovery Initiative to help local restaurants, small businesses, entertainment venues, and arts organizations with direct assistance to survive the national economic crisis.



December 17, 2020: Governor Hogan directs \$180 million in economic relief to help families and small businesses:

- \$50 million for hotels and hospitality businesses
- \$30 million for bars and restaurants
- \$15 million for entertainment venues
- \$5 million for rural businesses
- \$40 million to boost the temporary cash assistance benefit
- \$40 million for health care providers

December 18, 2020: Governor Hogan directs more than \$8 million in grant funding to tourism-related nonprofits through the Maryland Strong: Economic Recovery Initiative.

The RELIEF Act:

Governor Hogan's top priority for the 2021 Maryland General Assembly session is emergency legislation which delivers more than \$1 billion in tax relief and economic stimulus for families and small businesses struggling as a result of the COVID-19 pandemic. The governor's Recovery for the Economy, Livelihoods, Industries, Entrepreneurs, and Families (RELIEF) Act is swiftly approved by a nearly unanimous, bipartisan vote, and is promptly signed into law. The RELIEF Act includes:

- Tax relief for small businesses, letting them keep up to \$9,000, so they could keep their doors open and keep more people on the payroll
- Protections for small businesses against any sudden or substantial increases in their unemployment taxes
- Direct relief payments for hundreds of thousands of Marylanders in need
- Expanded tax relief for families through the Earned Income Tax Credit
- More than \$100 million in additional grants to businesses and nonprofit organizations, in addition to the \$700 million in state relief already provided



March 2, 2021 - Dr. Robert Redfield, former CDC Director, is announced as the newest member of Governor Hogan's COVID-19 task force.



August 4, 2020 - Governor Hogan visits Becton Dickinson to announce Maryland's acquisition of 250,000 rapid point-of-care antigen tests. The purchase made Maryland, the founding member of the bipartisan interstate testing compact with the Rockefeller Foundation, the first state in the compact to move forward with an order for rapid antigen tests.



July 21, 2020 - Dr. Scott Gottlieb, American Enterprise Institute (AEI) resident fellow, former Food and Drug Administration commissioner, and member of Governor Hogan's COVID-19 task force discusses with Governor Hogan how Maryland is confronting the epidemic.



Leading America's Governors



Facing the historic challenge of battling the COVID-19 pandemic, Americans turned to states' chief executives for leadership. Governors found themselves on the front lines of the crisis, taking decisive actions to limit the spread of the virus in their states, secure critical supplies, and provide desperately needed assistance to workers and businesses. Governor Hogan was widely recognized as one of the earliest and most visible leaders among America's governors.

Serving as the Leading Voice for Governors

As chair of the NGA during the onset of the global pandemic, Governor Hogan had the critical role of representing all 55 governors of states and territories as they coordinated a whole-of-government response to this existential threat to America and the world.

From the beginning of the crisis, Governor Hogan led weekly governors' calls with the White House to receive updates on the latest developments in the coordinated federal-state response, share best practices, and convey states' most pressing concerns to the federal government.

These teleconference briefings functioned as the main platform for governors to advocate for the resources they needed to ramp up testing, secure PPE, plan for vaccine distribution, and protect the health and safety of their citizens.

"As chair of the National Governors Association, Hogan was already in a leadership role and I think he used that role quite wisely to get people to understand just how serious the situation was." -Todd Eberly, St. Mary's College

St. Mary's College



Convening Major Bipartisan Interstate Compact to Acquire Millions of Rapid Antigen Tests

On August 4, 2020, Governor Hogan, Louisiana Governor John Bel Edwards, Massachusetts Governor Charlie Baker, Michigan Governor Gretchen Whitmer, Ohio Governor Mike DeWine, and Virginia Governor Ralph Northam announced a major bipartisan interstate compact with the Rockefeller Foundation to expand the use of rapid point-of-care antigen tests to slow the spread of COVID-19 and continue safely reopening the states. Initially founded by 10 charter states, the State and Territory Alliance for Testing (STAT) has now tripled to more than 30 current participants, and 6 million tests have been purchased. Using their joint purchasing power, governors in STAT have encouraged manufacturers to ramp up the production and delivery of rapid COVID-19 tests at lower prices, resulting in a 10-15% reduction in prices for participating states.

“With severe shortages and delays in testing and the federal administration attempting to cut funding for testing, the states are banding together to acquire millions of faster tests to help save lives and slow the spread of COVID-19, I want to thank my fellow governors for signing on to this groundbreaking bipartisan agreement.”



Maryland Gov. Larry Hogan emerges as a leader in early action on coronavirus

“Gov. Hogan has been way ahead of the federal government in addressing and responding to the coronavirus. He’s been proactive and open with Marylanders. - Josh Kurtz, Maryland Matters

Securing Federal Relief for States

During his NGA chairmanship, Governor Hogan was committed to making sure the voices of the nation’s governors were heard as Congress and the White House negotiated multiple coronavirus relief packages. He used his platform to repeatedly call on the federal government to approve desperately needed stabilization funding for states so they could continue to provide the critical services Americans depend on.



Governors Renew Bipartisan Request For Fiscal Relief for States

The American Rescue Plan Act of 2021, signed into law by President Biden on March 11, provided \$360 billion to state and local governments, including more than \$6.3 billion in state and local relief funds for Maryland.

TIME

Trump Told America’s Governors They Were On Their Own. So Maryland’s Larry Hogan Is Taking Charge

“At a time when there’s just tremendous divisiveness and dysfunction in Washington, I think we’ve been sort of a shining example of the opposite and the way to get it done.”



Governor Hogan’s Final Address as NGA Chair August 5, 2020



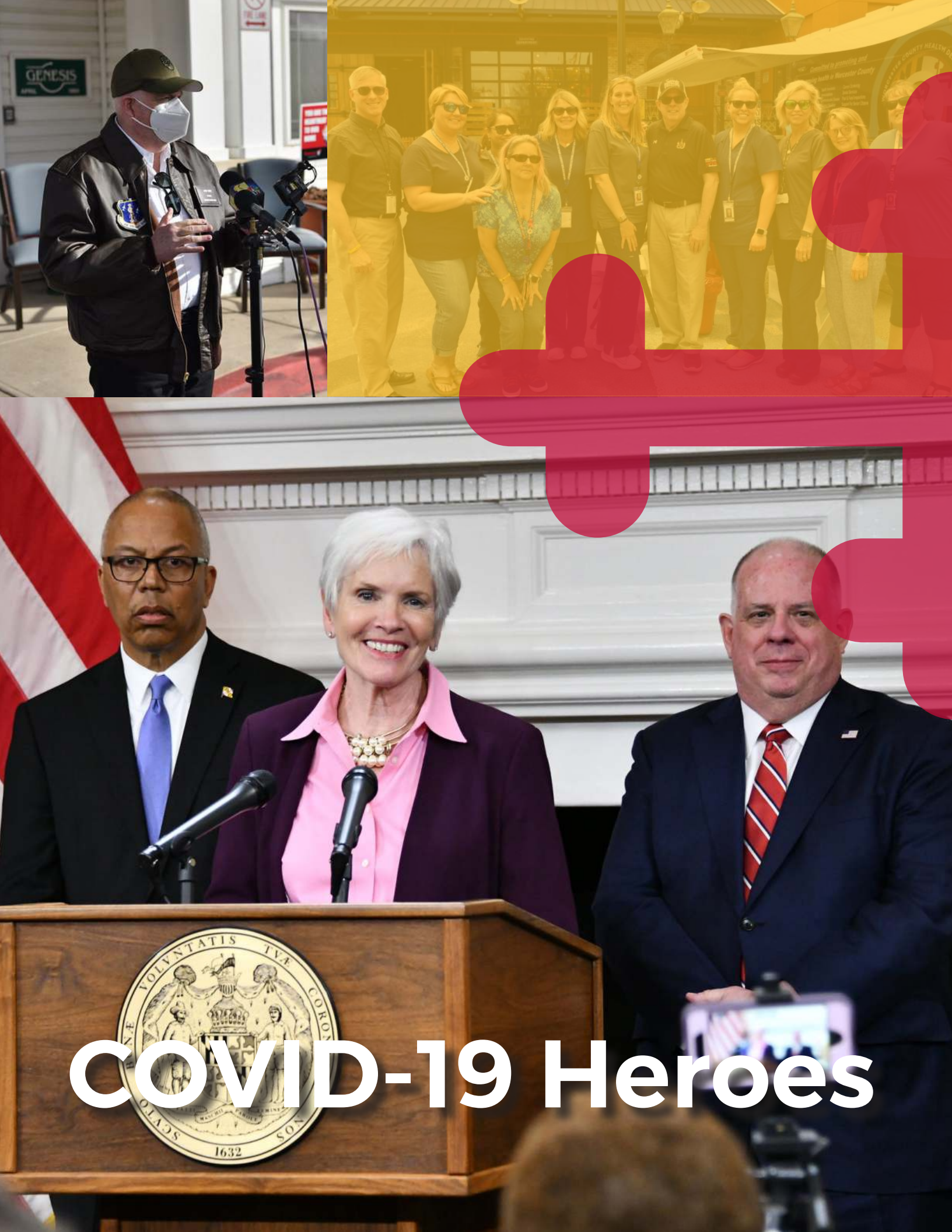
“Over the past five months, in the face of the most daunting challenge of our lifetime, America’s governors have stepped up and led. We didn’t let politics get in the way and we didn’t hesitate to make the tough decisions.

We followed the advice of the experts, worked around the clock to build up our public health infrastructure, to expand our testing capacity, build contact tracing operations, and to provide life-saving PPE to our doctors, nurses, and first responders.

Most importantly, in response to a silent enemy that doesn’t recognize state boundaries or political parties, we worked together.”

“Since the NGA’s first briefing on the virus by federal leaders back in February with Dr. Fauci and Dr. Redfield, we have held over 50 calls with the governors in states across America, including 32 of them with the President or Vice President, members of the Cabinet, and the White House Coronavirus Task Force, not to mention the countless other communications we have had together over the past five months.”

“The National Governors Association has been more relevant and more effective than it has ever been before. Our swift, early, aggressive actions, and our united efforts have helped to save lives.”



Fran Phillips, Deputy Secretary for Public Health, Maryland Department of Health

Fran Phillips was a key player in strategic decision making and providing sound advice to Governor Hogan. Her long career in nursing and public health service to the state proved critical during the global pandemic. Under Deputy Secretary Phillips' leadership, a COVID-19 testing system went from nonexistent to administering upwards of 11 million tests at dozens of locations across the state. Field hospitals, contact tracing, and daily briefings to the people of Maryland also fell under her purview. Governor Hogan referred to her as "the field general" who worked tirelessly in response to the crisis.

"She's been a trusted adviser to me, a guiding force to our entire team, and a steady and calming presence to Marylanders who are looking for reassurance," "She's simply done an amazing job."



Maryland remained under a State of Emergency for 528 days in response to COVID-19. During that time, some of the state's strongest and most inspiring citizens emerged – a few of Maryland's heroes are profiled here.

Maryland Strong: COVID-19 Heroes

Maryland Responds: Maryland Medical Reserve Corps

On March 16, 2020, during the earliest days of the pandemic, Governor Hogan activated the Maryland Responds Medical Reserve Corps (MRC) a community-based, civilian volunteer program that helped build the public health infrastructure and response capabilities of communities in Maryland. Thousands of dedicated responders volunteered their skills, expertise, and time to support COVID-19 efforts.



Made in Maryland

Responding to the governor's call for all hands on deck, more than 300 Maryland companies and organizations across the state supported their communities' in response to the COVID-19 pandemic. These Maryland businesses switched their focus to begin manufacturing everything from face shields, gowns, and N-95 masks to respirator parts and battery packs for ventilators.

"Ramping up our supply of PPE is a critical building block in our state's recovery plan, and we are taking an all-hands-on-deck approach to secure these resources for our front line workers - I want to thank and commend the local businesses who have shifted their operations and increased production to help us save lives and flatten the curve."



Dr. David Marcozzi, Incident Commander, University of Maryland Medical System



In March 2020, Governor Hogan convened a team of leading state and national public health experts, known as the Coronavirus Response Team, to inform and advise the administration's clinical and public health policy decisions. Dr. David Marcozzi, who had recently been tapped as the system-wide COVID-19 Incident Commander for the University

of Maryland Medical System, became an integral member of the team, and was named the Senior Medical Advisor to the Governor on COVID-19 in December 2020.

In addition to his extensive experience leading public health and emergency response efforts at the federal and state levels, as well as serving as a colonel in the U.S. Army Reserves assigned to the US Special Operations Command, Dr. Marcozzi brought another critical skill to the response effort: educating Marylanders on the mental health implications of a global pandemic and encouraging those struggling to seek help.

"We also need to recognize that this virus doesn't just affect us physically, it affects us mentally...Let's make sure we stay connected, let's make sure we reach out. Let's make sure we support each other." -Dr. Marcozzi

Nursing Home Strike Teams

As COVID-19 significantly impacted nursing homes across the nation, Governor Hogan took a first-of-its-kind step and activated statewide "strike teams" that included members of the National Guard.

"We're the first state in the nation to launch such a coordinated response effort. The goal here is not to replace a nursing home's medical or clinical team, but to provide immediate support and assistance to help protect residents."



Daisy Solares, RT

As the holiday season for 2020 came around, so did emergency approved COVID-19 vaccines for the nation. Maryland was shipped its vaccine allotment from the federal government and front line healthcare workers were the first to receive it. Baltimore City resident and respiratory therapist with the University of Maryland Medical System, Daisy Solares, was one the first recipients. Solares said the opportunity to be among the first vaccinated was a way to honor her father, Juan Gabriel Solares, who passed away in Spring 2020 due to COVID-19.

Governor Hogan spoke virtually with Solares about receiving the vaccine and her courage in continuing to treat patients during the virus and after her father's death.



Maryland National Guard

On March 12, 2020, Governor Hogan announced a series of major actions to protect public health and safety and limit the spread of the COVID-19 pandemic in Maryland, including activating the Maryland National Guard. Under the leadership of Adjutant General of Maryland Major General Timothy E. Gowen, thousands of men and women in the National Guard were ready to enforce state laws and carry out emergency functions to save lives and limit the transmission of the virus. COVID-19 tests and vaccines were top priorities for the National Guard, and to date, more than 10 million tests and more than 6 million vaccine doses have been administered.

"We're very fortunate to have these elite citizen soldiers and airmen to call upon, and once again, we're going to be utilizing them as we launch what will be the largest and most important vaccination campaign in the history of our state and our nation."

Brigadier General Janeen Birkhead, Maryland Vaccine Equity Task Force



Maryland's vaccine program was driven by the dual priorities of efficiency and equity from day one. With one of the most diverse populations in the nation, ensuring equity of distribution posed major logistical challenges. The Maryland National Guard had proven themselves to be ready to handle any challenges they were tasked with, so Governor Hogan gave the Guard their toughest mission yet: to lead Maryland's efforts to ensure access to the vaccine in vulnerable communities.

Brigadier General Janeen Birkhead was tapped to lead the Maryland Vaccine Equity Task Force (VETF) in January 2021. Executing a data-driven strategy that leveraged a demographically and geographically diverse universe of public and private partners, the VETF completed over 1,100 missions and put more than 150,000 shots in arms as of August 2021.

"We are committed to ensuring access to the vaccine by reaching out to the community and faith-based organizations, and intentionality is our mantra: it is meeting the people where they are." -General Birkhead





Vaccinating Maryland

“The COVID-19 vaccination campaign is the largest peacetime undertaking in history.”

As Operation Warp Speed harnessed American innovation to deliver life saving vaccines in record time, Maryland sprang into action and stood up an effective, efficient, and equitable operation that began with healthcare heroes and vulnerable seniors and ultimately resulted in one of the most vaccinated states in the nation.

VACCINATING MARYLAND

In addition to mobilizing more than 11,000 vaccine workers, Maryland expanded its distribution network and **equipped thousands of vaccine distribution sites.**

JANUARY 2021

24 POINTS OF DISTRIBUTION →



JUNE 2021

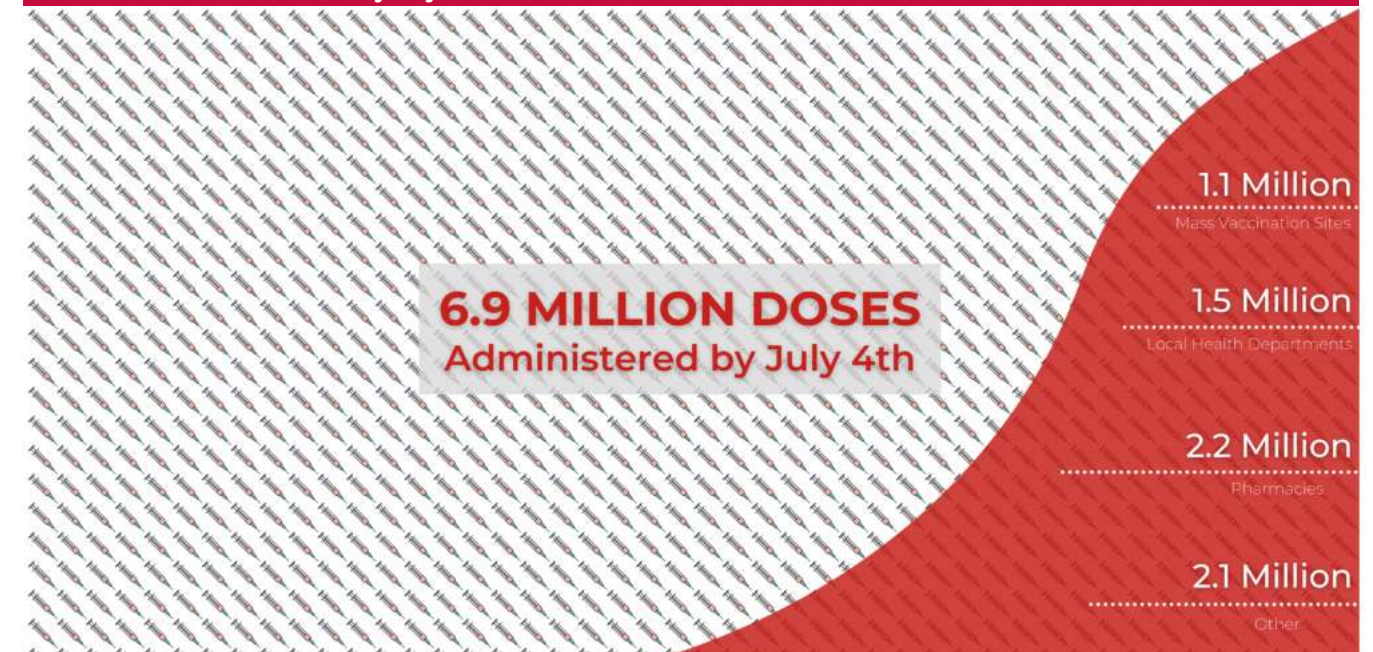
3,000+
DISTRIBUTION SITES



BY THE NUMBERS

11,400 workers mobilized. 3,000 points of distribution. 70% of the adult population with at least one shot by Memorial Day. 6.9 million shots by the Fourth of July.

Growth in shots to 6.9 Million by July 4th



Vaccinating Maryland

Building the Machine

Before the first doses of vaccine arrived in Maryland on December 14, 2020, Governor Hogan identified the urgent need for a diversified vaccine distribution strategy that leveraged both public and private sector channels to get shots in the arms of Marylanders in every corner of the state.

At his direction, the Unified Command built an operation that ensured every Marylander who wanted a vaccine would have access to one, and a compelling communications and outreach campaign to convince those with vaccine hesitancy. With a mandate of balancing efficiency and equity, Maryland built a vaccine machine that went from the initial 24 points of distribution to over 3,000 points of distribution in less than six months.

Nursing Homes and Long-Term Care Facilities

Through a federal partnership with CVS and Walgreens, Maryland ensured that every nursing home and long-term care facility received at least three vaccination clinics. When the program was hampered by performance and data collection issues, Governor Hogan called the pharmacy CEOs and asserted that they must meet Maryland's standards.

Hospitals

Maryland's world-class network of hospital systems were on the front lines of vaccinating our healthcare heroes, and the first locations in the state to receive vaccine deliveries.



Local Health Departments

Maryland is described as "America in Miniature" due in part to the geographic and demographic diversity across the state. With 24 unique jurisdictions, local health departments were on the front lines of vaccinating vulnerable residents and identifying population-specific challenges. The state committed to distribute 30% of doses to counties on a pro-rata basis to ensure regional equity and give local health departments the flexibility to best serve their citizens.

Retail Pharmacies

Leveraging Public-Private Partnerships is a hallmark of the Hogan administration, and the vaccine distribution effort was no different. Long before a federal pharmacy program was activated, Maryland formed direct partnerships with dozens of retail pharmacies covering every corner of the state.



Primary Care Providers

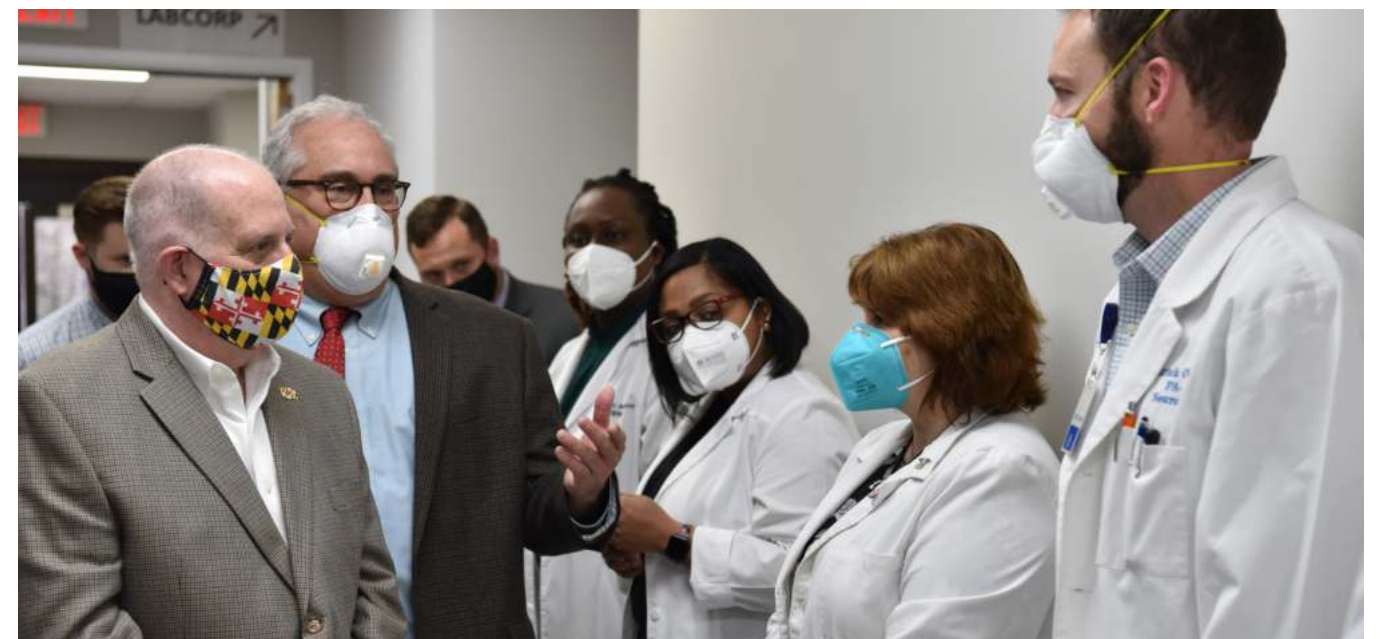
Maryland's family doctors are trusted sources of information in their communities who could both vaccinate and educate their patients. Giving Marylanders options for where to get vaccinated, including receiving their shot in a clinical setting, remained a priority for Governor Hogan. He activated the Maryland Primary Care Program, leveraging 410 practices throughout the state and enabling tens of thousands of Marylanders to receive a vaccine through these trusted providers.

MAX your VAX

COVID booster =
your best defense



GoBOOST



Vaccinating Maryland



Mass Vaccination Sites

Governor Hogan established a system of mass vaccination sites regionally balanced across the state. The first mass vaccination site at Six Flags America in Prince George's County opened on February 5, 2021, followed by the Baltimore Convention Center and M&T Bank Stadium in Baltimore City, Regency Furniture Stadium in Charles County, Wicomico Youth & Civic Center in Wicomico County, Hagerstown Premium Outlets in Washington County, Leidos Field at Ripken Ironbirds Stadium in Harford County, The Mall in Columbia in Howard County, Navy-Marine Corps Memorial Stadium in Anne Arundel County, and a mass vaccination site at the Greenbelt Metro Station in Prince George's County in partnership with FEMA.

ENSURING EQUITY

Meeting Marylanders Where They Are: The Vaccine Equity Task Force

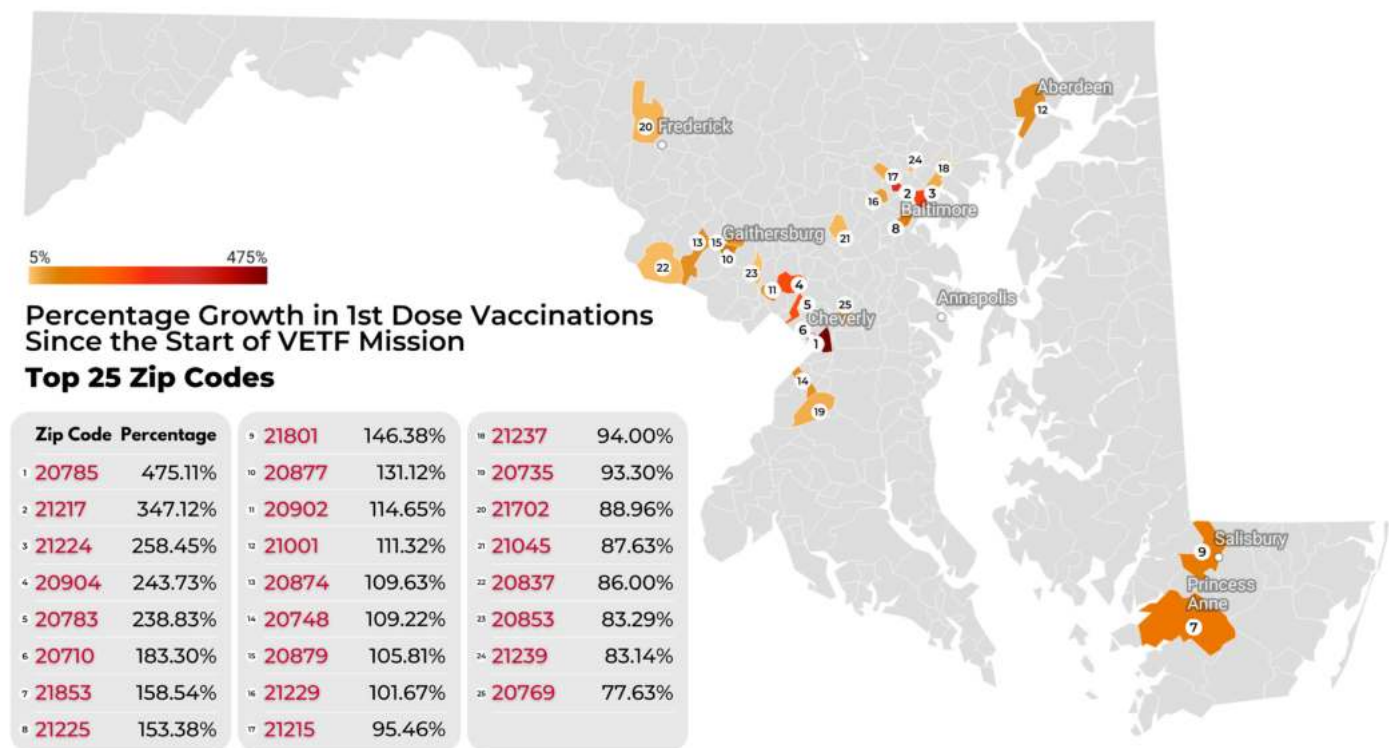
In January 2021, Governor Hogan appointed General Birkhead to lead the Maryland Vaccine Equity Task Force (VETF), a first-in-the-nation initiative to focus vaccination efforts on underserved, vulnerable, and hard-to-reach populations to ensure the equitable delivery of vaccines.

Deploying an innovative operations plan and a data-driven methodology, the VETF partnered with nonprofits, faith-based organizations, and the private sector to implement a targeted vaccination program grounded in cultural awareness, community partnerships, and robust grassroots engagement.

As of August 2021, the VETF had completed over 1,100 missions and distributed over 140,000 vaccinations to vulnerable Marylanders.



Vaccinating Maryland

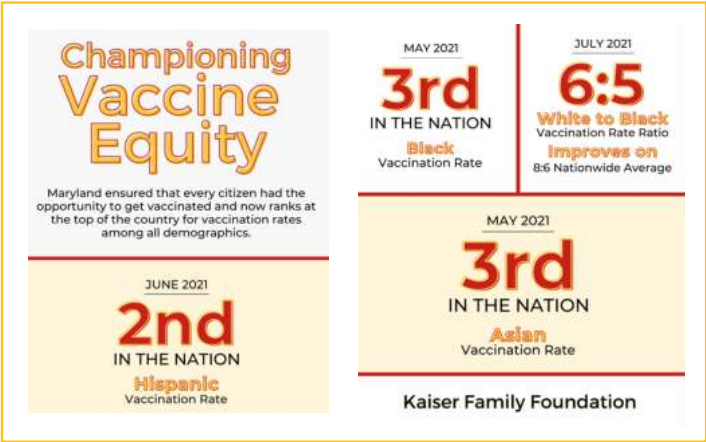


Incentivizing Inclusion: COVID-19 Community Vaccination Funding Program

Through the Maryland Health Services Cost Review Commission (HSCRC), the state established a first-in-the-nation grant program to support hospitals' community-based vaccination efforts. The program awarded nearly \$12 million to 12 hospital systems to expand existing mobile and community-based vaccination programs and improve existing programs.

Participating hospitals provided detailed community engagement and vaccination plans, targeting zip codes identified by a composite model as disadvantaged, underserved, vulnerable, and/or hard-to-reach areas and reported detailed data to demonstrate outcomes.

These robust efforts yielded real results: Maryland is a national leader in vaccine equity, consistently ranking among the top five in the nation for percentage of Black and Hispanic residents vaccinated.



NO ARM LEFT BEHIND

Help On Call: 855-MD-GOVAX

To bridge the digital divide and ensure all Marylanders could access vaccine information and appointments, Governor Hogan stood up a next-gen digital call center. Within 10 days, the GoVax Helpline began both receiving calls from eager residents as well as initiating calls to reluctant residents. The helpline routinely fielded over 75,000 calls per day and made appointments for nearly 500,000 Marylanders.



Spotlight On Seniors

Over 41% of hospitalizations and 77% of COVID-19 deaths took place among Marylanders over 65. When the vaccines arrived, protecting our seniors was Governor Hogan's top priority, going county by county and zip code by zip code in an effort to get every senior vaccinated.

In addition to prioritizing seniors for early access to the vaccine, Maryland's No Arm Left Behind campaign targeted these vulnerable citizens by holding clinics at all senior living facilities in the state, proactively contacting more than 70,000 Medicaid recipients over age 50 who had not gotten a vaccine, conducting clinics at senior centers through partnerships with Rite Aid, Safeway, and Giant pharmacies, and microtargeting homebound seniors by zip code. By June 2021, over 90% of seniors had received a vaccine.



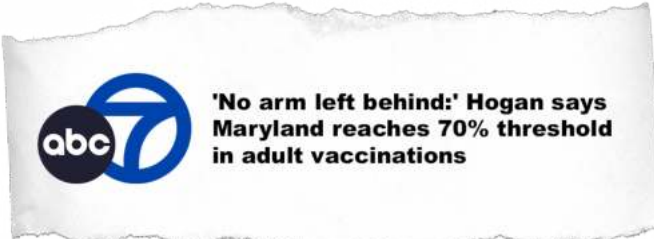
Leading The Nation: Race To 70%

On May 4, 2021, President Joe Biden issued a challenge to states to vaccinate 70% of adults by the Fourth of July. Governor Hogan immediately believed that Maryland could do better, and issued a challenge to the vaccine leadership team to reach 70% by Memorial Day.

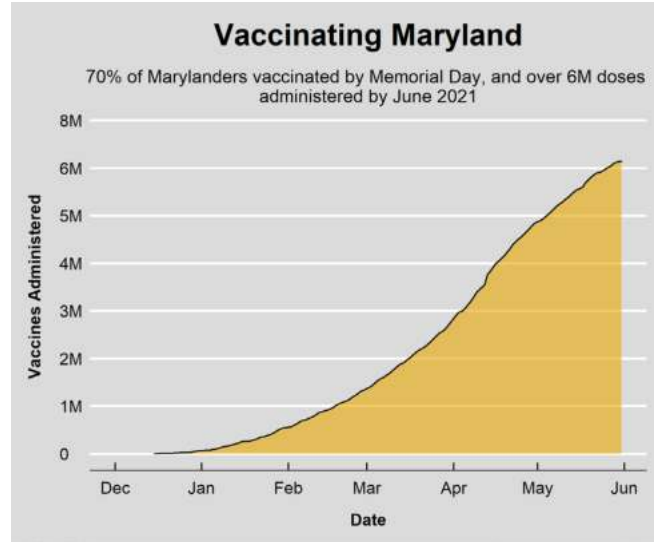
Maryland's No Arm Left Behind campaign went into overdrive, deploying creative tactics to reach the unvaccinated, including:

- Walk-up capacity at mass vaccination sites and more mobile vaccination units in the field
- Directly allocating vaccine to over 400 primary care practices to reach their patients
- \$100 bonuses for all vaccinated state employees and encouraging employers to match it
- Collaborating with colleges and universities to conduct campus outreach
- Partnering with major employers including Southwest, Exelon, Comcast, and Amazon
- Leveraging the GoVax Helpline to assist Marylanders in over 200 languages

Maryland's plan worked: On May 31, 2021, Maryland reached the milestone of vaccinating 70% of adults.



Growth in shots from December-Memorial Day:





Maryland Remembers



As the State of Maryland marked one year since its first confirmed cases of COVID-19, Governor Hogan held a twilight vigil on the steps of the Maryland State House in honor of the 7,748 Marylanders lost to COVID-19. The governor proclaimed March 5 as COVID-19 Day of Remembrance and ordered the Maryland flag to fly at half-staff. County and municipal governments across the state joined the observance by illuminating landmarks amber, reflecting the State House Dome and Government House.

"Tonight we are reminded, in the words of Dr. Martin Luther King Jr., that 'Darkness cannot drive out darkness—only light can do that.' May our love for one another light our path forward, because we truly are all in this together. We will get through this together, and we will emerge better, stronger, and more resilient than ever."

Bethesda MAGAZINE

**Twilight ceremony at State House on
COVID-19 Day of Remembrance**

**As of December 2021, Maryland had a total of
11,571 deaths.**



Maryland Responds



Maryland

Larry Hogan, Governor | Boyd Rutherford, Lt. Governor

